

Run 1:

- Good start, not much talking but the name entering and instructions seemed clear
- Confused if they should come up with just one or more answers
- Didn't notice the box on the bottom right away (especially prevalent because of the small window they're operating in)
- Halfway through, mentioned that they didn't really understand the point of a premortem yet -- remarked it seemed like a brainstorming process
- Overall process went very smoothly, seemed to understand how to use the app fairly well
- Mentioned that they didn't particularly like having to scroll to see everything
 - o Having the consolidated reason list nearby would be better

Run 2:

- Small hiccup, didn't understand immediately they had instructions to follow
- "for as a group" In the discussion section is weird language
- Didn't see the timer on the page at all at first, needed to be pointed out
 - o Remarked it might be easier if the timer were closer to the reasons section
- Noted instructions were too wordy, but understood the process since they've done it before.
- Remarked the process was not spectacularly different and they weren't learning more as a facilitator as opposed to being a team member
- Noted that having done this as a team member, the process was easy to understand
- Compared to Monday's session, the process went much smoother
 - o I think this may be in part due to having done it as a member before being a facilitator
- Didn't understand what to do at the end, not very clear instructions for the end of the process
 - o Could we maybe be clear the process is done, and mention we can just take the feedback for the process?
- Noted the process was pretty straightforward
- Even though they didn't work, the participant liked the vote and delete buttons as part of the process